

FREQUENTLY ASKED QUESTIONS

I don't have a smart phone, what should I do?

Bring photo ID (license or passport etc) & our receptionists can check you in manually through our system.

What do I need to show for my vaccination?

If you have linked your certificate to your Check In QLD app you can show the tick and the green box to our reception team when checking in.

OR

You can show a digital certificate from your Apple Wallet or Android Digital Wallet.

OR

You can show your digital or printed vaccine certificate as issued to you by Medicare along with your photo ID.

Do my kids need to be vaccinated too?

If you are 16+ on the day of your visit, you will be required to have received both doses of an approved vaccination to visit the club.

Can I just sit outside on the deck & not enter the club?

Unfortunately no. The deck is a part of our licensed venue and all entry is required through the main doors of the club.

Do I need to be vaccinated to go to Jeffersons?

As Jeffersons is an outdoor takeaway venue, vaccination is not required however we do ask that all customers please continue to check in using the QR code.

Will my membership be paused if I am unvaccinated?

No, memberships will not be paused.

If I am unvaccinated, will I still get my birthday vouchers?

Birthday vouchers can only be claimed by the card holding member so unless you can come into the club, we cannot issue the vouchers.